



Pal Shikshan Sanstha's

## **St. Paul College**

Behind VTC Ground, Ashelepada,  
Near Ganpati Mandir, Ulhasnagar – 421004.

*(Affiliated to University of Mumbai)*

**NAAC Accredited**

**Internal Quality Assurance Cell (IQAC)**

**STUDENT SATISFACTION SURVEY (SSS)**

**ON OVERALL INSTITUTIONAL PERFORMANCE**

**REPORT**

**ACADEMIC YEAR 2020-21**



## **REPORT ON STUDENT SATISFACTION SURVEY(SSS)**

### **ON OVERALL INSTITUTIONAL PERFORMANCE**

Student satisfaction survey (SSS) is the analysis of overall thinking process of the learners/ students in an institute under Criteria 2 Teaching-learning process. NAAC has made it mandatory to collect feedback from students on Student satisfaction survey (SSS). In the academic year 2020-21, we have started adopting online feedback form using the Google form mechanism. After the feedback is collected it is analysed and discussed with the IQAC committee.

In the academic year 2020-21, there were 16 questions asked to learners to give feedback on Student Satisfaction Survey (SSS):

1. How would you rate the teaching in this college from 1-10 ?
2. The teacher's approach to teaching can best be described as
3. Do the teachers provide you with teaching notes and teaching aids ?
4. Are the reference books prescribed in the syllabus available in the Library for continuous upgrading of learning purpose.
5. How well were the teachers able to communicate?
6. Fairness of the internal evaluation process by the teachers
7. How well were your teachers equipped with Online learning System
8. In the eve of pandemic Corona viruses, is Virtual Teaching made available by your Teachers ( Virtual teaching Platforms- Google meet, Zoom etc..)
9. The institution provides multiple opportunities to learn and grow
10. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
11. The teachers illustrate the concepts through examples and case studies.
12. The teachers identify your strengths and encourage you with providing right level of challenges.
13. Teachers are able to identify your weaknesses and help you to overcome them.
14. Teachers encourage you to participate in extracurricular activities.
15. The overall quality of teaching-learning process in your institute is very good.
16. Give two observation / suggestions to improve the overall teaching – learning experience in your institution.



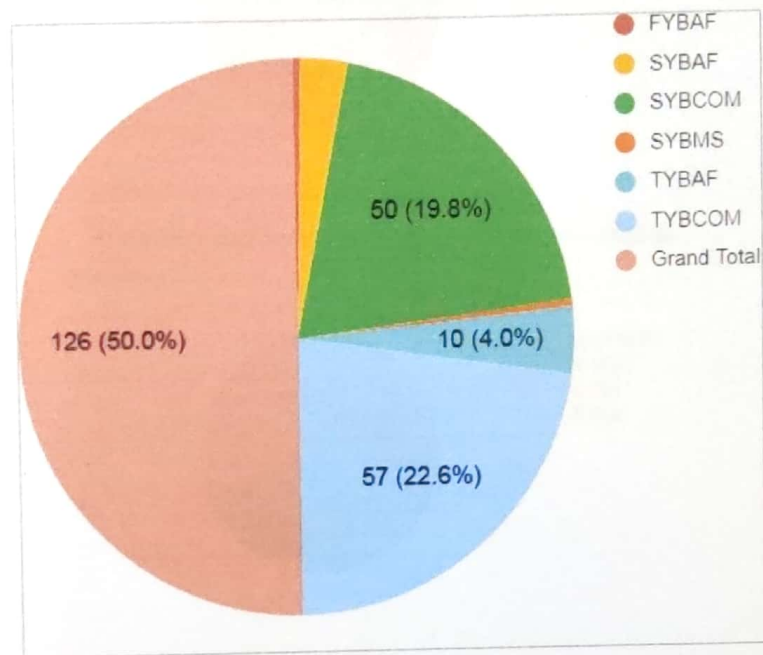
**The total number of responses received from students in 2020-21 is 126.**

The outcomes of SSS on overall institutional performance are as follows:

- Out of 126 learners, 57 i.e 46% learner say that the teacher's teaching approach is Excellent and 65 i.e 65% learners say the teaching approach is Good, this shows the overall approach of learning towards students is satisfactory.
- Around 68% i.e 85 learners out of 126 say that the teacher provides learners with the excellent teaching aids and notes by providing books and other study material. 72% learners say that the library facility of the institute is excellent in providing syllabus books.
- 88% learners say that the institute has excellent faculty teachers who are able to communicate excellently whenever necessary in times. Teachers solve the issues or any related problems by mentoring them at times. The overall feedback is satisfactory.
- Around 75% learners say that they are benefitted with the Lectures during Pandemic period through Online platform like Zoom, Google meet etc. Institute has taken good effort to reach out student during Pandemic time by providing overall quality in teaching process by using ICT tools. The assessment and evaluation process using online platform made it smooth in conduct of Examination.
- Around 65% students agree that teachers use excellent examples and case studies while explaining difficult and complex concepts and definitions.



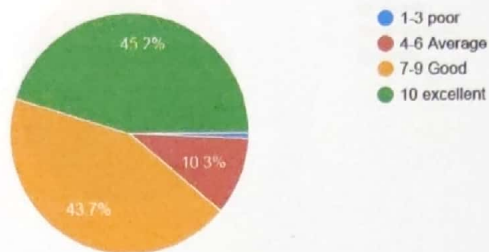
**Filled feedback percentage**





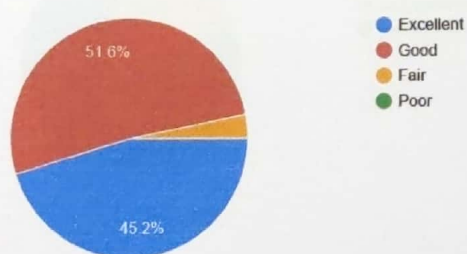
1. How would you rate the teaching in this college from 1-10 ?

126 responses



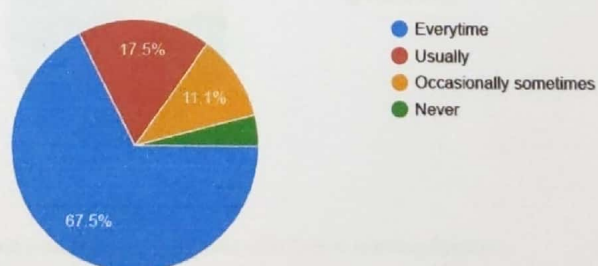
2. The teacher's approach to teaching can best be described as

126 responses



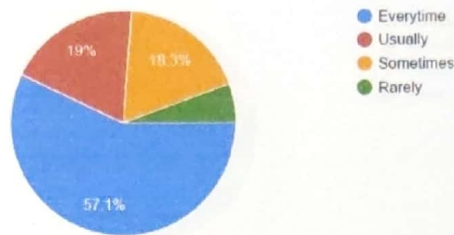
3. Do the teachers provide you with teaching notes and teaching aids ?

126 responses



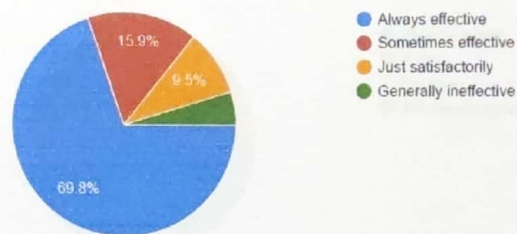
4. Are the reference books prescribed in the syllabus available in the Library for continuous upgrading of learning purpose.

126 responses



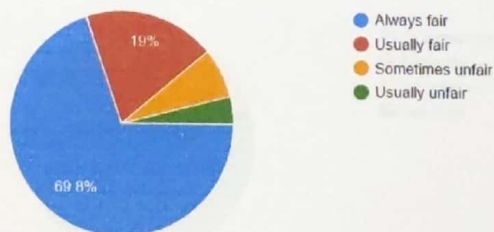
5. How well were the teachers able to communicate?

126 responses



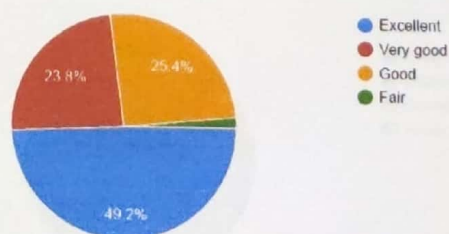
6. Fairness of the internal evaluation process by the teachers

126 responses



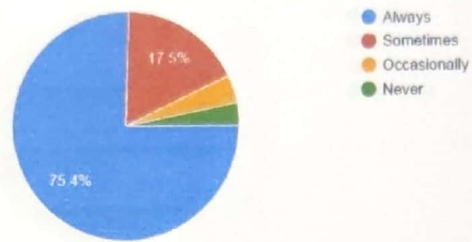
7. How well were your teachers equipped with Online learning System

126 responses



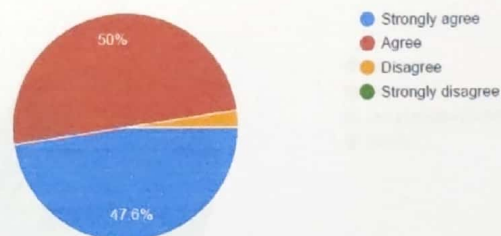
In the eve of pandemic Corona viruses, is Virtual Teaching made available by your Teachers ( Virtual teaching Platforms- Google meet, Zoom etc...)

126 responses



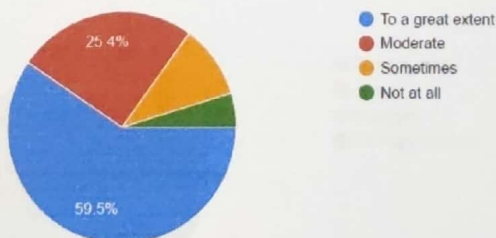
9. The institution provides multiple opportunities to learn and grow

126 responses



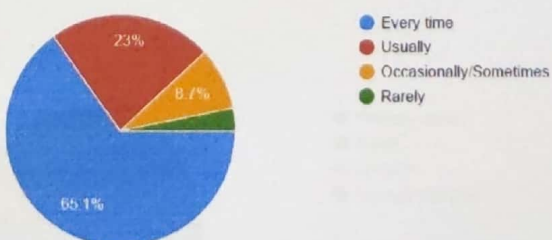
10. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

126 responses



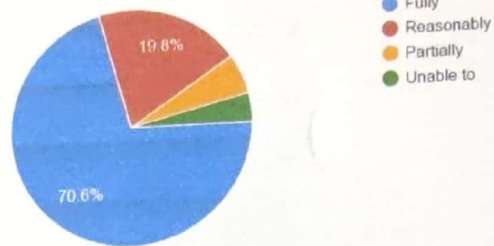
11. The teachers illustrate the concepts through examples and case studies.

126 responses



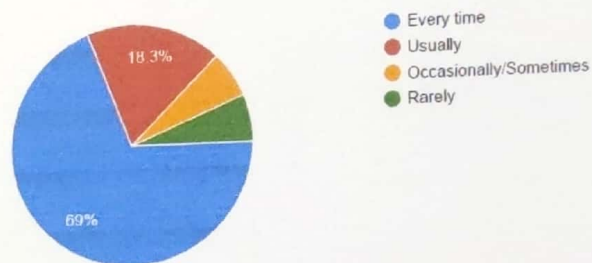
12. The teachers identify your strengths and encourage you with providing right level of challenges.

126 responses



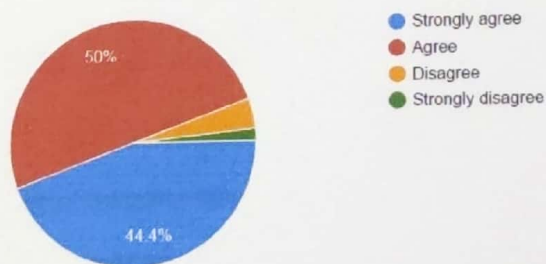
13. Teachers are able to identify your weaknesses and help you to overcome them.

126 responses



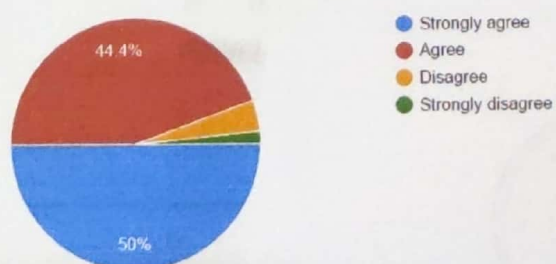
14. Teachers encourage you to participate in extracurricular activities.

126 responses



15. The overall quality of teaching-learning process in your institute is very good.

126 responses





16. Give two observation / suggestions to improve the overall teaching – learning experience in your institution.

126 responses

Good

Nothing

Yes

Nothing

Excellent

Excellent

N/A

Good

All good

*Amelia*

**IQAC Co-ordinator**

*Antony*

**Principal**

